

1:1 Frequently Asked Questions

- **What if a parent does not want the Chromebook to come home?** Students can still access any of their documents they have created in Google Drive from any computer with their Google account. Chromebooks that are not taken home will be kept in the classroom.
- **What if a student does not bring the Chromebook to school charged?** Sometimes this will happen. Power strips will be provided for each classroom to allow students to charge during class.
- **What will a student do if they forget their Chromebook?** We want to encourage students to remember their Chromebooks, but we know at some point one will be forgotten. Let's discuss ways to make this work for you and your classroom.
- **What happens if a Chromebook is damaged?** The technology staff will troubleshoot basic Chromebook issues. We have a one year warranty from the date of purchase for factory defects. For breakage (screen, device, etc.), students will be responsible for a repair fee. The cost will be \$50 for the first repair and \$100 for the second. The device will not be returned to the student until the fee is paid.
- **What happens if a Chromebook is lost?** Students are responsible for the total cost of the device.
- **When will parents be informed and what information will they be given?** A parent meeting will be held. Parents will be given information on expectations and goals for 1 to 1, and be expected to sign a contract.

